INDEPENDENT AUDITOR'S REPORT



State Administration Centre 200 Victoria Square Adelaide SA 5000

Tel +618 8226 9640 ABN 53 327 061 410 audgensa@audit.sa.gov.au www.audit.sa.gov.au

To the Chief Executive Officer South Australian Ambulance Service

Opinion

I have audited the financial report of the SA Ambulance Service Inc for the financial year ended 30 June 2023.

In my opinion, the accompanying financial report gives a true and fair view of the financial position of the SA Ambulance Service Inc as at 30 June 2023, its financial performance and its cash flows for the year then ended in accordance with relevant Treasurer's Instructions issued under the provisions of the *Public Finance and Audit Act 1987* and Australian Accounting Standards.

The financial report comprises:

- a Statement of Comprehensive Income for the year ended 30 June 2023
- a Statement of Financial Position as at 30 June 2023
- a Statement of Changes in Equity for the year ended 30 June 2023
- a Statement of Cash Flows for the year ended 30 June 2023
- notes, comprising material accounting policy information and other explanatory information
- a Certificate from the Chief Executive Officer and the Executive Director Corporate Services.

Basis for opinion

I conducted the audit in accordance with the *Public Finance and Audit Act 1987* and Australian Auditing Standards. My responsibilities under those standards are further described in the 'Auditor's responsibilities for the audit of the financial report' section of my report. I am independent of the SA Ambulance Service Inc. The *Public Finance and Audit Act 1987* establishes the independence of the Auditor-General. In conducting the audit, the relevant ethical requirements of APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* have been met.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Responsibilities of the Chief Executive Officer for the financial report

The Chief Executive Officer is responsible for the preparation of the financial report that gives a true and fair view in accordance with relevant Treasurer's Instructions issues under the provisions of the *Public Finance and Audit Act 1987* and the Australian Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Chief Executive Officer is responsible for assessing the entity's ability to continue as a going concern, taking into account any policy or funding decisions the government has made which affect the continued existence of the entity. The Chief Executive Officer is also responsible for disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the assessment indicates that it is not appropriate.

Auditor's responsibilities for the audit of the financial report

As required by section 31(1)(b) of the *Public Finance and Audit Act 1987* and section 36(2) of the *Health Care Act 2008*, I have audited the financial report of the SA Ambulance Service Inc for the financial year ended 30 June 2023.

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

• identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control

- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the SA Ambulance Service Inc's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Chief Executive Officer
- conclude on the appropriateness of the Chief Executive Officer's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify the opinion. My conclusion is based on the audit evidence obtained up to the date of the auditor's report. However, future events or conditions may cause an entity to cease to continue as a going concern
- evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

My report refers only to the financial report described above and does not provide assurance over the integrity of electronic publication by the entity on any website nor does it provide an opinion on other information which may have been hyperlinked to/from the report.

I communicate with the Chief Executive Officer about, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during the audit.

Andrew Richardson

Auditor-General

21 September 2023

Certification of the financial statements

We certify that the:

- Financial statements of the SA Ambulance Service Inc.:
 - are in accordance with the accounts and records of the authority; and
 - comply with relevant Treasurer's instructions; and
 - comply with relevant accounting standards; and
 - present a true and fair view of the financial position of the authority at the end of the financial year and the result of its operations and cash flows for the financial year.
- Internal controls employed by the SA Ambulance Service Inc. over its financial reporting and its preparation of the financial statements have been effective throughout the financial year

Rob Elliott

Chief Executive Officer

Robert Cox

Executive Director Corporate Services

Date 15 September 2023

SA AMBULANCE SERVICE INC STATEMENT OF COMPREHENSIVE INCOME For the year ended 30 June 2023

	Note	2023	2022
		\$'000	\$'000
Income			
Revenues from SA Government	2	316,411	198,877
Fees and charges	3	155,676	155,688
Grants and contributions	4	3,187	3,289
Interest	11	67	-
Resources received free of charge	5	2,723	2,625
Net gain from disposal of non-current assets	10	845	271
Other revenues/income	6	4,295	5,295
Total income	-	483,204	366,045
Expenses			
Staff benefits expenses	7	322,086	251,668
Supplies and services	8	82,631	72,554
Depreciation and amortisation	15,16	15,851	14,613
Borrowing costs	19	252	242
Impairment loss on receivables and contract assets	12,14	4,118	7,020
Other expenses	9	24,717	20,985
Total expenses	_	449,655	367,082
Net result	_	33,549	(1,037)
Other Comprehensive Income			
Items that will be reclassified subsequently to net result when specific conditions are met			
	20.2	(11.074)	27 100
Gains or losses recognised directly in equity	20.3	(11,274)	27,198
Total other comprehensive income	-	(11,274)	27,198
Total comprehensive result	-	22,275	26,161

The accompanying notes form part of these financial statements. The net result and total comprehensive result are attributable to the SA Government as owner.

	Note	2023	2022
	Note	\$'000	\$'000
Current assets		\$ 000	3 000
Cash and cash equivalents	11	21,831	20,814
Receivables	12	35,016	31,645
Inventories	13	829	725
Contract assets	14	12,743	11,905
Other assets		27	18
Total current assets		70,446	65,107
Non-current assets			
Receivables	12	24,632	35,331
Property, plant and equipment	15,16	176,062	152,159
Intangible assets	15.5	397	380
Total non-current assets		201,091	187,870
Total assets	_	271,537	252,977
Current liabilities			
Payables	18	10,782	15,320
Financial liabilities	19	2,135	2,389
Staff benefits	20	48,120	39,860
Provisions	21	6,710	6,267
Contract liabilities and other liabilities	22	-3,718	4,321
Total current liabilities		71,465	68,157
Non-current liabilities			
Payables	18	1,936	1,685
Financial liabilities	19	11,274	11,816
Staff benefits	20	44,685	40,566
Provisions	21	24,756	35,607
Total non-current liabilities		82,651	89,674
Total liabilities		154,116	157,831
Net assets		117,421	95,146
Equity			
Retained earnings		(31,853)	(65,402)
Asset revaluation surplus		40,321	40,321
Other reserves		108,953	120,227
Total equity	_	117,421	95,146
I otal equity	-	11/5721	23,140

The accompanying notes form part of these financial statements. The total equity is attributable to the SA Government as owner.

	Note	Asset evaluation surplus \$ '000	Other reserves \$ '000	Retained earnings \$ '000	Total equity \$ '000
Balance at 30 June 2021	_	40,321	93,029	(64,365)	68,985
Net result for 2021-22	_	-	-	(1,037)	(1,037)
Gain/(loss) on revaluation of defined benefit fund liability	20.3	-	27,198	-	27,198
Total comprehensive result for 2021-22	_	-	27,198	(1,037)	26,161
Balance at 30 June 2022		40,321	120,227	(65,402)	95,146
Net result for 2022-23		-	-	33,549	33,549
Gain/(loss) on revaluation of defined benefit fund liability	20.3	-	(11,274)	-	(11,274)
Total comprehensive result for 2022-23	_	-	(11,274)	33,549	22,275
Balance at 30 June 2023	_	40,321	108,953	(31,853)	117,421

The accompanying notes form part of these financial statements. All changes in equity are attributable to the SA Government as owner.

	Note	2023	2022
		\$'000	\$'000
Cash flows from operating activities			
Cash inflows			
Receipts from SA Government		270,027	218,907
Fees and charges		177,264	123,921
Grants and contributions		3,187	3,402
GST recovered from ATO		8,275	5,559
Interest received		67	-
Other receipts	_	8,265	833
Cash generated from operations	-	467,085	352,622
Cash outflows			
Staff benefits payments		(330, 325)	(222,672)
Payments for supplies and services		(93,673)	(84,974)
Interest paid		(252)	(242)
Other payments	_	(24,758)	(21,012)
Cash used in operations	_	(449,008)	(328,900)
Net cash provided by operating activities		18,077	23,722
Cash flows from investing activities			
Cash inflows			
Proceeds from sale of property, plant and equipment		966	529
Cash generated from/(used in) investing activities	-	966	529
Cash outflows			
Purchase of property, plant and equipment		(15,575)	(17,507)
Purchase of intangible assets		-	(97)
Cash used in investing activities	-	(15,575)	(17,604)
Net cash used in investing activities	=	(14,609)	(17,075)
Cash outflows			
Repayment of lease liabilities		(2,451)	(2,511)
Cash used in financing activities	_	(2,451)	(2,511)
Net cash used in financing activities	-	(2,451)	(2,511)
Net increase/(decrease) in cash and cash equivalents		1,017	4,136
Cash and cash equivalents at the beginning of the period		20,814	16,678
Cash and cash equivalents at the end of the period	11	21,831	20,814
Non-cash transactions	23		

The accompanying notes form part of these financial statements.

1. About SA Ambulance Service

SA Ambulance Service Inc (SAAS) is a not-for-profit incorporated entity established under section 49 of the *Health Care Act 2008*. The financial statements include all the controlled activities of SAAS. This includes SAAS and SA Ambulance Development Fund. SAAS does not control any other entity and has no interests in unconsolidated structured entities.

The SA Ambulance Development Fund is a Charitable Trust administered by SAAS pursuant to a Declaration of Trust. The fund receives donations, gifts and bequests from the public which are applied by the Trustee to improve the services offered by SAAS. The funds cannot be used for the day to day operating expenses of SAAS.

1.1 Objectives and activities

SAAS is committed to save lives, reduce suffering and enhance quality of life, through the provision of accessible and responsive quality patient care and transport. SAAS is the principal provider of ambulance services in South Australia, is part of SA Health and is responsible to the Minister for Health and Wellbeing (the Minister).

SAAS works in partnership with their health and emergency service colleagues, and other government agencies to ensure the best outcomes for all South Australians. SAAS is structured to contribute to the outcomes for which the portfolio is responsible by providing pre-hospital medical emergency care and patient transport.

The Chief Executive Officer administers and manages SAAS under delegation from the Chief Executive of the Department for Health and Wellbeing (the Department) and is accountable to the Chief Executive of the Department.

The SA Ambulance Service Volunteer Health Advisory Council (SAASVHAC) was established pursuant to the *Health Care Act 2008*. The role of the Council is to provide advice and advocacy on SAAS volunteer related matters to the Minister and the Chief Executive Officer and management of SAAS. The Council has no powers to direct or make decisions with respect to the management and administration of SAAS.

1.2 Basis of preparation

These financial statements are general purpose financial statements prepared in accordance with;

- section 23 of the Public Finance and Audit Act 1987;
- Treasurer's Instructions and Accounting Policy Statements issued by the Treasurer under the Public Finance and Audit Act 1987;
 and
- relevant Australian Accounting Standards.

The financial statements have been prepared based on a 12 month period and presented in Australian currency. All amounts in the financial statements and accompanying notes have been rounded to the nearest thousand dollars (\$'000). Any transactions in foreign currency are translated into Australian dollars at the exchange rates at the date the transaction occurs. The historical cost convention is used unless a different measurement basis is specifically disclosed in the note associated with the item measured.

Assets and liabilities that are to be sold, consumed or realised as part of the normal operating activities have been classified as current assets or current liabilities. All other assets and liabilities are classified as non-current.

Significant accounting policies are set out below or throughout the notes.

1.3 Taxation

SAAS is not subject to income tax. SAAS is liable for fringe benefits tax (FBT) and goods and services tax (GST).

Income, expenses and assets are recognised net of the amount of GST except:

- when the GST incurred on purchase of goods or services is not recoverable from the Australian Taxation Office (ATO), in which
 case the GST is recognised as part of the cost of acquisition of the asset or as part of the expense item applicable; and
- receivables and payables, which are stated with the amount of GST included.

The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the Statement of Financial Position.

Cash flows are included in the Statement of Cash Flows on a gross basis, and the GST component of cash flows arising from investing and financing activities, which is recoverable from, or payable to, the ATO is classified as part of operating cash flows.

1.4 Continuity of Operations

As at 30 June 2023, SAAS had working capital deficit of \$1.019 million (\$3.050 million deficit). The SA Government is committed and has consistently demonstrated a commitment to the ongoing funding of SAAS to enable it to perform its functions.

1.5 Equity

The asset revaluation surplus is used to record increments and decrements in the fair value of land, buildings and plant and equipment to the extent that they offset one another. Relevant amounts are transferred to retained earnings when an asset is derecognised.

Other reserves include Branch Reserves, Country Capital Reserves and Defined Benefit Fund Remeasurement.

1.6 Change in accounting policy

SAAS did not change any of its accounting policies during the year.

2. Revenues from SA Government

	\$'000	\$'000
Operational funding	279,591	184,387
Capital projects funding	36,820	14,490
Total revenues from Department for Health and Wellbeing	316,411	198,877

The Department provides recurrent and capital funding under a service level agreement to SAAS for the provision of general health services. Contributions from the Department are recognised as revenue when SAAS obtains control over the funding. Control over the funding is normally obtained upon receipt.

3. Fees and charges

Fees raised

Ambulance cover concessions

transferring the promised goods or services to its customers.

Less:

Ambulance transport revenue	2023 \$'000	2022 \$'000
Total fees and charges	155,676	155,688
Other user charges and fees	4,690	5,539
Training revenue	486	260
Fees for health services	73	112
Commissions revenue	11	12
Call Direct	633	773
Ambulance transport	. 118,255	117,813
Ambulance cover	31,528	31,179
	2023 \$'000	\$'000
or a cop and charles	2022	2022

Pensioner concessions	(53,822)	(70,145)
Total ambulance transport	118,255	117,813
SAAS measures revenue based on the consideration specified in a contr	ract with a customer and excludes amounts collec-	ted on behalf
of third parties. Revenue is recognised either at a point in time or over		

243,610

(71,533)

239,638

(51,680)

Contracts with Customers disaggregated by pattern of revenue recognition and type of customer	2023 Goods/Services transferred at a point in time	2023 Goods/Services transferred over a period of time	2022 Goods/Services transferred at a point in time	2022 Goods/Services transferred over a period of time
Ambulance cover		31,528	-	31,179
Ambulance transport	89,096		87,011	-
Call Direct		633		773
Commissions revenue	11		12	
Fees for health services	49		112	-
Training revenue	353		235	-
Other user charges and fees	647		1,912	
Total contracts with external customers	90,156	32,161	89,282	31,952
Ambulance transport	29,159	-	30,802	-
Fees for health services	24			-
Training revenue	133		25	-
Other user charges and fees	4,043		3,627	
Total contracts with SA Government customers	33,359	-	34,454	-
Total contracts with customers	123,515	32,161	123,736	31,952

SAAS recognises contract liabilities for consideration received in respect of unsatisfied performance obligations and reports these amounts as other liabilities (refer to note 22). Similarly, if SAAS satisfies a performance obligation before it receives the consideration, SAAS recognises either a contract asset or a receivable, depending on whether something other than the passage of time is required before the consideration is due (refer to notes 14 and 12 respectively).

SAAS recognised revenue (contracts with customers) from the following major sources:

Ambulance cover revenue

SAAS operates the Ambulance cover scheme whereby members pay a subscription to cover themselves against the cost of ambulance transport. Ambulance cover is paid in advance for a twelve-month period commencing on the day after the date of joining for emergency transportation and two months after the date of joining for non-emergency transportation. Ambulance cover revenue is recognised as the performance obligation is discharged, which is on a time proportionate basis over the membership period.

Ambulance transport revenue

Ambulance transport revenue comprises revenue earned from the provision of first aid and patient transportation that are considered emergency and non-emergency and are not covered by Medicare. Ambulance transport revenue recognition occurs under AASB 15 Revenue from Contracts with Customers at the point in time that the performance obligation is discharged, which will be once the service is provided.

Call Direct revenue

Call Direct revenue comprises the sale of alarm monitoring units, accessories and monitoring income. Call Direct revenue relating to units and accessories will be recognised once control of the goods passes to the customer. Call Direct rental and monitoring revenue is recognised as the performance obligation is discharged, which is as services are provided.

Call Direct services will cease in 2023-24.

4. Grants and contributions

Total grants and contributions	3,187	3,289
Private sector grants and contributions	630	701
Other SA Government grants and contributions	992	1,061
Emergency Services Levy	1,565	1,527
	2023 \$'000	2022 \$'000

The grants received are usually subject to terms and conditions set out in the contract, correspondence, or by legislation.

Total resources received free of charge	2,723	2,625
Services	2,723	2,512
Plant and equipment	-	113
	\$'000	\$'000
J. Resources received free of charge	2023	2022
5. Resources received free of charge		

Contributions of services are recognised only when a fair value can be determined reliably and the services would be purchased if they had not been donated. SAAS receives Financial Accounting, Taxation, Payroll, Accounts Payable and Accounts Receivable services from Shared Services SA free of charge valued at \$2.278 million (\$2.042 million) and ICT services from DPC valued at \$0.445 million (\$0.470 million), following Cabinet's approval to cease intra-government charging.

In addition, although not recognised, SAAS receives volunteer services associated with ambulance duties in regional SA. There are around 38 volunteer crews across six regions in SA, who provide support services to individuals using SAAS's ambulance services.

6. Other revenues/income

	2023 \$'000	2022 \$'000
Donations	111	515
Health recoveries	3,874	4,530
Insurance recoveries	1	-
Other	309	250
Total other revenues/income	4,295	5,295

7. Staff benefits expenses

	2023 \$'000	2022 \$'000
Salaries and wages	255,788	187,505
Targeted voluntary separation packages		100
Long service leave	8,387	(4,152)
Annual leave	31,975	29,488
Skills and experience retention leave	1,092	828
Staff on-costs - superannuation*	27,674	23,137
Staff on-costs - other	(2)	(10)
Workers compensation	(2,226)	14,639
Board and committee fees	37	26
Other staff related expenses	(639)	107
Total staff benefits expenses	322,086	251,668

^{*} The superannuation employment on-cost charge represents SAAS's contribution to superannuation plans in respect of current services of staff. The Department of Treasury and Finance (DTF) centrally recognises the superannuation liability in the whole-of-government financial statements except for those SAAS staff who are members of the SAAS defined benefit scheme.

7.1 Key Management Personnel

Key management personnel (KMP) of SAAS includes the Minister, the Chief Executive of the Department and the Chief Executive Officer of SAAS and the eight (eight) members of the Executive Management Group who have responsibility for the strategic direction and management of SAAS.

The compensation detailed below excludes salaries and other benefits received by:

- The Minister. The Minister's remuneration and allowances are set by the Parliamentary Remuneration Act 1990 and the Remuneration Tribunal of SA respectively and are payable from the Consolidated Account (via DTF) under section 6 of the Parliamentary Remuneration Act 1990; and
- The Chief Executive of the Department. The Chief Executive is compensated by the Department and there is no requirement for SAAS to reimburse those expenses.

	2023	2022
Compensation	\$'000	\$'000
Salaries and other short term employee benefits	2,585	2,245
Other long term employment benefits		43
Post-employment benefits	725	670
Total	3,310	2,958

SAAS did not enter into any transactions with KMP or their close family during the reporting period that were not consistent with normal procurement arrangements.

7.2 Remuneration of	Board and	Committees
---------------------	-----------	------------

Total	36	31
\$1 - \$20,000	21	18_
\$0	15	13
	2023	2022

The total remuneration received or receivable by members was \$0.037 million (\$0.026 million). Remuneration of members reflects all costs of performing board/committee member duties including sitting fees, superannuation contributions, salary sacrifice benefits and fringe benefits and related fringe benefits tax paid. In accordance with the Premier and Cabinet Circular No. 016, government employees did not receive any remuneration for board/committee duties during the financial year.

Unless otherwise disclosed, transactions between members are on conditions no more favourable than those that it is reasonable to expect the entity would have adopted if dealing with the related party at arm's length in the same circumstances.

Refer to note 30 for members of boards/committees that served for all or part of the financial year and were entitled to receive income from membership in accordance with APS 124.B.

7.3 Remuneration of staff

The number of staff whose remuneration received or receivable falls within the following bands:	Number	
		Number
\$157,001 - \$160,000*	-	19
\$160,001 - \$180,000	227	120
\$180,001 - \$200,000	223	106
\$200,001 - \$220,000	102	38
\$220,001 - \$240,000	79	15
\$240,001 - \$260,000	70	7
\$260,001 - \$280,000	33	4
\$280,001 - \$300,000	17	5
\$300,001 - \$320,000	12	3
\$320,001 - \$340,000	3	4
\$340,001 - \$360,000	8	6
\$360,001 - \$380,000	4	1
\$380,001 - \$400,000	3	-
\$420,001 - \$440,000	1	-
\$440,001 - \$460,000	-	1
\$460,001 - \$480,000	2	-
\$560,001 - \$580,000	1	-
\$600,001 - \$620,000	-	1
Total	785	330

^{*} This band has been included for the purpose of reporting comparative figures based on the executive base-level remuneration rate for 2021-22.

The table includes all staff who received remuneration equal to or greater than the base executive remuneration level during the year. Remuneration of staff reflects all costs of employment including salaries and wages, payments in lieu of leave, superannuation contributions, salary sacrifice benefits and fringe benefits and any related fringe benefits tax.

7.4 Remuneration of staff by classification

The total remuneration received by these staff, included above:

	202	3	2	2022
	No.	\$'000	No.	\$'000
Executive	5	1,224	5	1,060
Medical (excluding Nursing)	29	8,884	29	8,402
Nursing	21	3,785	21	3,807
Operational	730	149,694	275	51,427
Total	785	163,587	330	64,696

In accordance with a new SAAS Enterprise Agreement, eligible staff were entitled to salary increases of 2.5% per annum, back-dated to the first full pay period after 31 December 2018. The majority of this backpay was paid in September 2022 contributing to the \$98.891 million increase in total staff remuneration for those staff earning greater than the base executive remuneration level during the year.

8. Supplies and services

o. Supplies and services	2023	2022
	\$'000	\$'000
Administration	106	191
Advertising	294	266
Communication	4,482	4,031
Computing	4,805	4,636
Consultants	119	148
Contract of services	257	218
Contractors	2,624	1,819
Contractors - agency staff	2,477	2,635
Cost of goods sold	27	14
Drug supplies	901	762
Electricity, gas and fuel	832	716
Fee for service	1	3
Food supplies	264	104
Housekeeping	2,899	3,030
Insurance	2,059	1,706
Legal	188	388
Low value lease expense	226	59
Medical, surgical and laboratory supplies	5,339	6,137
Minor equipment	2,838	3,898
Motor vehicle expenses	6,650	5,908
Occupancy rent and rates	934	874
Patient transport	29,406	21,669
Postage	983	1,029
Printing and stationery	730	847
Repairs and maintenance	3,030	2,681
Security	132	68
Services from Shared Services SA	2,385	2,068
Short term lease expense	167	-
Training and development	1,083	1,082
Travel expenses	793	488
Other supplies and services*	5,600	5,079
Total supplies and services	82,631	72,554

^{*}Includes volunteer expenses of \$1.713 million (\$1.431 million).

SAAS recognises lease payments associated with short term leases (12 months of less) and leases for which the underlying asset is low value (less than \$15,000) as an expense on a straight line basis over the lease term. Lease commitments for short term leases is similar to short term lease expenses disclosed.

9. Other expenses

	2023 \$'000	2022 \$'000
Debts written off	23,973	20,305
Bank fees and charges	111	134
Other*	633	546
Total other expenses	24,717	20,985

^{*}Includes Audit fees paid/payable to the Auditor-General's Department relating to work performed under the *Public Finance and Audit Act 1987* of \$0.121 million (\$0.112 million). No other services were provided by the Auditor-General's Department.

10. Net gain/(loss) from disposal of non-current assets

Land and buildings:	2023 \$'000	2022 \$'000
Proceeds from disposal	5 000	\$ 000
Less carrying amount of assets disposed	(65)	(108)
Net gain/(loss) from disposal of land and buildings	(65)	(108)
Plant and equipment:		
Proceeds from disposal	983	598
Less carrying amount of assets disposed	(56)	(150)
Less other costs of disposal	(17)	(69)
Net gain/(loss) from disposal of plant and equipment	910	379
Total assets:		
Total proceeds from disposal	983	598
Less total carrying amount of assets disposed	(121)	(258)
Less other costs of disposal	(17)	(69)
Total net gain/(loss) from disposal of non-current assets	845	271

Gains or losses on disposal are recognised at the date control of the asset is passed from SAAS and are determined after deducting the carrying amount of the asset from the proceeds at that time. When revalued assets are disposed, the revaluation surplus is transferred to retained earnings.

11. Cash and cash equivalents

	\$'000	\$,000
Cash at bank or on hand	298	338
Deposits with Treasurer: general operating	18,881	17,787
Deposits with Treasurer: special purpose funds	2,652	2,689
Total cash and cash equivalents	21,831	20,814

Cash is measured at nominal amounts. SAAS receives specific purpose funds from various sources including government, private sector and individuals. The amounts are controlled by SAAS, and are used to help achieve SAAS objectives, notwithstanding that specific uses can be determined by the grantor or donor. Accordingly, the amounts are treated as revenue at the time they are earned or at the time control passes to SAAS.

SAAS only earns interest on the special deposit account which was \$0.067 million in 2022-23 (nil).

Total receivables		59,648	66,976	
Total non-current receivables		24,632	35,331	
Superannuation - defined benefit scheme		20,053	30,361	
Workers compensation provision recoverable		4,031	3,986	
Debtors		548	984	
Non-current				
Total current receivables		35,016	31,645	
GST input tax recoverable		127	365	
Sundry receivables and accrued revenue		1,714	734	
Workers compensation provision recoverable		1,927	1,854	
Prepayments		6,749	5,801	
Less: allowance for impairment loss on receivables	12.1	(34,903)	(31,222)	
Debtors	Hote	59,402	54,113	
Current	Note \$'000	Note \$100		\$'000
		2023	2022	
12. Receivables				

Receivables arise in the normal course of selling goods and services to other agencies and to the public. SAAS's trading terms for receivables are generally 30 days after the issue of an invoice or the goods/services have been provided under a contractual arrangement.

Receivables, prepayments and accrued revenues are non-interest bearing. Receivables are held with the objective of collecting the contractual cash flows and they are measured at amortised cost.

Other than as recognised in the allowance for impairment loss on receivables, it is not anticipated that counterparties will fail to discharge their obligations. The carrying amount of receivables approximates net fair value due to being receivable on demand. There is no concentration of credit risk.

12.1 Impairment of receivables

SAAS has adopted the simplified impairment approach under AASB 9 and measured lifetime expected credit losses on all trade receivables using an allowance matrix as a practical expedient to measure the impairment provision.

Movement in the allowance for impairment loss on receivables:

	2023	2022
	\$'000	\$'000
Carrying amount at the beginning of the period	31,222	21,015
Increase/(Decrease) in allowance recognised in profit or loss	3,681	10,207
Carrying amount at the end of the period	34,903	31,222

Impairment losses relate to receivables arising from contracts with customers that are external to the SA Government. Refer to note 28 for details regarding credit risk and the methodology for determining impairment.

13. Inventories

Inventories held for distribution at no or nominal consideration were \$0.829 million (\$0.725 million) and are measured at the lower of average weighted cost and replacement cost. The amount of any inventory write-down to net realisable value/replacement cost or inventory losses are recognised as an expense in the period the write-down or loss occurred. Any write-down reversals are also recognised as an expense reduction.

14. Contract assets		
	2023 \$'000	2022 \$'000
Contract assets	17,024	15,749
Less: allowance for impairment loss on contract assets	(4,281)	(3,844)
Total contract assets	12,743	11,905

Contract assets primarily relate to SAAS's rights to consideration for work completed but not yet billable at the reporting date on ambulance transport. This is a management estimate based on best available information at the time. Any amount previously recognised as a contract asset is transferred to receivables when the rights become unconditional (i.e. at the point at which it is invoiced to the customer).

14.1 Impairment of contract assets

	2023	2022
	\$'000	\$'000
Carrying amount at the beginning of the period	3,844	7,031
Increase/(Decrease) in allowance recognised in profit or loss	437	(3,187)
Carrying amount at the end of the period	4,281	3,844

15. Property, plant and equipment and intangible assets

15.1 Acquisition and recognition

Property, plant and equipment owned are initially recorded on a cost basis and are subsequently measured at fair value. Where assets are acquired at no value, or minimal value, they are recorded at their fair value in the Statement of Financial Position. Where assets are acquired at no or nominal value as part of a restructure of administrative arrangements, the assets are recorded at the value held by the transferor public authority prior to the restructure.

SAAS capitalises owned property, plant and equipment with a value equal to or in excess of \$10,000. Assets recorded as works in progress represent projects physically incomplete as at the reporting date. Componentisation of complex assets is generally performed when the complex asset's fair value at the time of acquisition is equal to or greater than \$5 million for infrastructure assets and \$1 million for other assets.

15.2 Depreciation and amortisation

The residual values, useful lives, depreciation and amortisation methods of all major assets held by SAAS are reviewed and adjusted if appropriate on an annual basis. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for prospectively by changing the time period or method, as appropriate.

Depreciation and amortisation is calculated on a straight line basis. Property, plant and equipment and intangible assets depreciation and amortisation are calculated over the estimated useful life as follows:

Class of asset Buildings and improvements	Useful life (years) 40 - 80
Right-of-use buildings Accommodation and leasehold improvements Plant and equipment:	Lease term Lease term
Medical, surgical, dental and biomedical equipment and furniture Computing equipment and software	5 - 15 3 - 5
• Vehicles	2 - 25
Other plant and equipment Right-of-use plant and equipment	3 - 25 Lease term
Intangibles	5 - 10

15.3 Revaluation

All non-current tangible assets are subsequently measured at fair value after allowing for accumulated depreciation (written down current cost).

Revaluation of non-current assets or a group of assets is only performed when the owned asset's fair value at the time of acquisition is greater than \$1.5 million, and the estimated useful life exceeds three years. Revaluations are undertaken on a regular cycle. Non-current tangible assets that are acquired between revaluations are held at cost until the next valuation, where they are revalued to fair value. If at any time management considers that the carrying amount of an asset greater than \$1.5 million materially differs from its fair value, then the asset will be revalued regardless of when the last valuation took place.

Any accumulated depreciation as at the revaluation date is eliminated against the gross carrying amounts of the assets and the net amounts are restated to the revalued amounts of the asset. Upon disposal or derecognition, any asset revaluation surplus relating to that asset is transferred to retained earnings.

15.4 Impairment

SAAS holds its property, plant and equipment and intangible assets for their service potential (value in use). Specialised assets would rarely be sold and typically any costs of disposal would be negligible, accordingly the recoverable amount will be closer to or greater than fair value. Where there is an indication of impairment, the recoverable amount is estimated. For revalued assets, fair value is assessed each year.

There were no indications for impairment of property, plant and equipment or intangibles as at 30 June 2023.

15.5 Intangible assets

Intangible assets are initially measured at cost and are tested for indications of impairment at each reporting date. Following initial recognition, intangible assets are carried at cost less any accumulated amortisation and any accumulated impairment losses.

The amortisation period and the amortisation method for intangible assets with finite useful lives are reviewed on an annual basis. SAAS has intangibles with indefinite useful lives, amortisation is not recognised against these intangible assets.

The acquisition of, or internal development of, software is capitalised only when the expenditure meets the definition criteria and recognition criteria, and when the amount of expenditure is greater than or equal to \$10,000. Capitalised software is amortised over the useful life of the asset.

The carrying amount of computer software at the end of the period was \$0.397 million. The computer software has a gross carrying amount of \$6.326 million with accumulated amortisation of \$5.929 million. Amortisation during the year was \$0.150 million (\$0.100 million) and net transfer to/from other asset classes was \$0.167 million (\$0.073 million).

15.6 Land and buildings

An independent valuation of owned land and buildings, including site improvements, was performed in March 2018 by a Certified Practicing Valuer from AssetVal (JLT) Pty Ltd, as at 1 June 2018.

Fair value of unrestricted land was determined using the market approach. The valuation was based on recent market transactions for similar land and buildings (non-specialised) in the area and includes adjustment for factors specific to the land and buildings being valued such as size, location and current use. For land classified as restricted in use, fair value was determined by applying an adjustment to reflect the restriction.

Fair value of buildings and other land was determined using depreciated replacement cost, due to there not being an active market. The depreciated replacement cost considered the need for ongoing provision of government services; specialised nature and restricted use of the assets; their size, condition, and location. The valuation was based on a combination of internal records, specialised knowledge and acquisitions/transfer costs.

15.7 Plant and equipment

SAAS's plant and equipment assets with a fair value greater than \$1.5 million or an estimated useful life of greater than three years were revalued using fair value methodology, as at I June 2018, based on independent valuations performed by a Certified Practicing Valuer from Jones Lang Lasalle Pty Ltd. The value of all other plant and equipment has not been revalued. In accordance with APS 116D, the carrying value of these items is deemed to approximate fair value. These assets are classified in Level 3 as there have been no subsequent adjustments to their value, except for management assumptions about the asset condition and remaining useful life.

15.8 Leased property, plant and equipment

Right-of-use assets (included concessional arrangements) leased by SAAS as lessee are measured at cost, and there were no indications for impairment. Additions to right of use assets during 2022-23 were \$1.192 million (\$1.451 million). Short- term leases of 12 months or less and low value leases where the underlying asset value is less than \$15,000, are not recognised as right-of-use assets. The associated lease payments are recognised as an expense and disclosed at Note 8

Major lease activities include the use of:

- Properties -The major properties leased includes property at Eastwood, Parkside, Ashford, Port Adelaide, Aldgate, Angaston, Gepps Cross and Edwardstown. Generally, property leases are from the private sector and are non-cancellable with many having the right of renewal. Rent is payable in arrears, with increases generally linked to CPI increases. Prior to renewal, most lease arrangements undergo a formal rent review linked to market appraisals or independent valuers.
- Motor vehicles leased from the South Australian Government Financing Authority (SAFA) through their agent LeasePlan
 Australia. The leases are non-cancellable and the vehicles are leased for a specified time period (usually three years) or a specified
 number of kilometres, whichever occurs first.

SAAS has not committed to any lease arrangements that commence from 1 July 2023, which not are included in the lease liability maturity analysis. SAAS has not entered into any sub-lease arrangements and has no concessional lease arrangements.

The lease liabilities related to the right-of-use assets (and the maturity analysis) are disclosed at note 19. Expenses related to right-of-use assets including depreciation and borrowing costs are disclosed at note 16 and 19. Cash outflows related to right-of-use assets are disclosed at note 23.

16. Reconciliation of property, plant and equipment

The following table shows the movement:

2022-23	Land and	buildings:				Plant an	d equipment:			
	Land \$'000	Buildings \$'000	Right-of- use buildings \$'000	Capital works in progress land and buildings \$'000	Accommod ation and Leasehold improve- ments \$'000	Medical/ surgical/ dental/ biomedical \$'000	Other plant and equipment \$'000	Right-of- use plant and equipment \$'000	Capital works in progress plant and equipment \$'000	Total \$'000
Carrying amount at the beginning of the period	17,479	72,628	11,929	4,109	7,778	11,910	17,579	1,829	6,918	152,159
Additions	16,824	-		10,836	-	_	-	1,192	10,577	39,429
Disposals	-	,	-	(11)	(54)	_	(56)	-	-	(121)
Remeasurement	-	-	463	-	-	-	-	**		463
Transfers between asset classes	-	7,672		(8,123)	-	4,053	8,293		(12,062)	(167)
Subtotal:	34,303	80,300	12,392	6,811	7,724	15,963	25,816	3,021	5,433	191,763
Gains/(losses) for the period recognised in										
net result:										
Depreciation and amortisation	•	(2,390)	(1,524)	-	(423)	(3,780)	(6,620)	(964)	-	(15,701)
Subtotal:	_	(2,390)	(1,524)	-	(423)	(3,780)	(6,620)	(964)	-	(15,701)
Carrying amount at the end of the period	34,303	77,910	10,868	6,811	7,301	12,183	19,196	2,057	5,433	176,062
Gross carrying amount										
Gross carrying amount	34,303	88,757	17,211	6,811	14,858	28,131	55,381	3,969	5,433	254,854
Accumulated depreciation / amortisation		(10,847)	(6,343)	-	(7,557)	(15,948)	(36,185)	(1,912)	-	(78,792)
Carrying amount at the end of the period	34,303	77,910	10,868	6,811	7,301	12,183	19,196	2,057	5,433	176,062

Property, plant and equipment are classified in level 3 of the fair value hierarchy, some land and buildings at level 2 of the fair value hierarchy, and capital works in progress not classified. Refer to note 19 for details about the lease liability for right-of-use assets.

2021-22	Land and	buildings:				Plant an	d equipment:			
	Land \$'000	Buildings \$'000	Right-of- use buildings \$'000	Capital works in progress land and buildings \$'000	Accommod ation and Leasehold improve- ments \$'000	Medical/ surgical/ dental/ biomedical \$'000	Other plant and equipment \$'000	Right-of- use plant and equipment \$'000	Capital works in progress plant and equipment \$'000	Total \$'000
Carrying amount at the beginning of the	17,226	72,436	13,578	(568)	7,906	8,166	13,559	1,359	14,033	147,695
period Additions	253	-	114	6,939		68	_	1,337	10,597	19,308
	233	-	114	0,939	(108)	- 00	(150)	1,557	10,397	(258)
Disposals Transfers between asset classes	-	2,377	1	(2,262)	401	6,377	10,746		(17,712)	(73)
Subtotal:	17,479	74,813	13,692	4,109	8,199	14,611	24,155	2,696	6,918	166,672
Gains/(losses) for the period recognised in		,	1							
net result:										
Depreciation and amortisation		(2,185)	(1,763)	-	(421)	(2,701)	(6,576)	(867)	-	(14,513)
Subtotal:	-	(2,185)	(1,763)	-	(421)	(2,701)	(6,576)	(867)	-	(14,513)
Carrying amount at the end of the period	17,479	72,628	11,929	4,109	7,778	11,910	17,579	1,829	6,918	152,159
Gross carrying amount	*									
Gross carrying amount	17,479	81,087	16,749	4,109	14,942	29,313	53,856	3,384	6,918	227,837
Accumulated depreciation / amortisation	-	(8,459)	(4,820)	-	(7,164)	(17,403)	(36,277)	(1,555)		(75,678)
Carrying amount at the end of the period	17,479	72,628	11,929	4,109	7,778	11,910	17,579	1,829	6,918	152,159

Property, plant and equipment are classified in level 3 of the fair value hierarchy, some land and buildings at level 2 of the fair value hierarchy, and capital works in progress not classified. Refer to note 19 for details about the lease liability for right-of-use assets.

17. Fair value measurement

SAAS classifies fair value measurement using the following fair value hierarchy that reflects the significance of the inputs used in making the measurements, based on the data and assumptions used in the most recent revaluation:

- Level 1 traded in active markets, and is based on unadjusted quoted prices in active markets for identical assets or liabilities that the entity can access at measurement date.
- Level 2 not traded in an active market, and are derived from inputs (inputs other than quoted prices included within Level 1) that are observable for the asset, either directly or indirectly.
- Level 3 not traded in an active market, and are derived from unobservable inputs.

SAAS's current use is the highest and best use of the asset unless other factors suggest an alternative use. As SAAS did not identify any factors to suggest an alternative use, fair value measurement was based on current use. The carrying amount of non-financial assets with a fair value at the time of acquisition that was less than \$1 million or an estimated useful life that was less than three years are deemed to approximate fair value.

Refer to notes 15 and 17.2 for disclosure regarding fair value measurement techniques and inputs used to develop fair value measurements for non-financial assets.

17.1 Fair value hierarchy

The fair value of non-financial assets must be estimated for recognition and measurement or for disclosure purposes. SAAS categorises non-financial assets measured at fair value into hierarchy based on the level of inputs used in measurement as follows:

Fair value measurements at 30 June 2023			
	Level 2 \$'000	Level 3 \$'000	Total \$'000
Recurring fair value measurements (Note 16)			
Land	1,120	33,183	34,303
Buildings and improvements	4,322	73,588	77,910
Leasehold improvements		7,301	7,301
Plant and equipment		31,379	31,379
Total recurring fair value measurements	5,442	145,451	150,893
Fair value measurements at 30 June 2022	Level 2 \$'000	Level 3 \$'000	Total \$'000
Recurring fair value measurements (Note 16)			
Land	1,120	16,359	17,479
Buildings and improvements	4,322	68,306	72,628
Leasehold improvements	-	7,778	7,778
Plant and equipment	-	29,489	29,489
Total recurring fair value measurements	5,442	121,932	127,374

There are no non-recurring fair value measurements.

SAAS's policy is to recognise transfers into and out of fair value hierarchy levels as at the end of the reporting period.

During 2023 and 2022, SAAS had no valuations categorised into Level 1.

In 2018 all land, excluding land at the Hauteville Terrace carpark and Greenhill Road site, was transferred from level 2 to level 3 as the extent of unobservable inputs and professional judgement required in valuing these assets is significant, and as such they are deemed to have been valued using Level 3 valuation inputs.

Buildings and improvements at the Hauteville Terrace carpark and Greenhill Road site have been categorised as Level 2 as there are recent market transactions for similar properties and the valuations are based on the amounts for which the properties could be exchanged between willing parties in an arm's length transactions, based on current prices in the active market for similar properties.

17.2 Valuation techniques and inputs

The Hauteville Terrace carpark and Greenhill Road land have been valued using the market approach based on direct comparison with market data, adjusted for key attributes such as property size and zoning. These properties are classified as having been valued using level 2 valuation inputs.

Other land values were derived by using the replacement cost approach, being recent sales transactions of other similar land holdings within the region (or adjacent regions where limited sales evidence was available), adjusted for differences in key attributes such as property size, zoning and any restrictions on use, and then adjusted with a discount factor. For this reason they are deemed to have been valued using Level 3 valuation inputs.

Due to the predominantly specialised nature of health service assets, the majority of building valuations have been undertaken using a cost approach (depreciated replacement cost), an accepted valuation methodology under AASB 13. The extent of unobservable inputs and professional judgment required in valuing these assets is significant, and as such they are deemed to have been valued using Level 3 valuation inputs.

Unobservable inputs used to arrive at final valuation figures included:

- Estimated remaining useful life, which is an economic estimate and by definition, is subject to economic influences;
- Cost rate, which is the estimated cost to replace an asset with the same service potential as the asset undergoing valuation (allowing for over-capacity), and based on a combination of internal records including: refurbishment and upgrade costs, historical construction costs, functional utility users, industry construction guides, specialised knowledge and estimated acquisition/transfer costs:
- Characteristics of the asset, including condition, location, any restrictions on sale or use and the need for ongoing provision of Government services:
- Effective life, being the expected life of the asset assuming general maintenance is undertaken to enable functionality but no upgrades are incorporated which extend the technical life or functional capacity of the asset; and
- Depreciation methodology, noting that AASB 13 dictates that regardless of the depreciation methodology adopted, the exit price should remain unchanged.

18. Pavables

	2023 \$'000	2022 \$'000
Current	0 000	\$ 000
Creditors and accrued expenses	5,498	11,082
Paid Parental Leave Scheme	(14)	11
Staff on-costs*	4,928	3,871
Other payables	370	356
Total current payables	10,782	15,320
Non-current		
Staff on-costs*	1,936	1,685
Total non-current payables	1,936	1,685
Total payables	12,718	17,005

Payables are measured at nominal amounts. Creditors and accruals are recognised for all amounts owed and unpaid. Contractual payables are normally settled within 30 days from the date the invoice is first received. Staff on-costs are settled when the respective staff benefits that they relate to are discharged. All payables are non-interest bearing. The carrying amount of payables approximates net fair value due to their short term nature.

*Staff on-costs include Return to Work SA levies and superannuation contributions and are settled when the respective staff benefits that they relate to are discharged. These on costs primarily relate to the balance of leave owing to staff. SAAS makes contributions to several State Government and externally managed superannuation schemes. These contributions are treated as an expense when they occur. There is no liability for payments to beneficiaries as they have been assumed by the respective superannuation schemes. The only liability outstanding at reporting date relates to any contributions due but not yet paid to the South Australian Superannuation Board and externally managed superannuation schemes.

As a result of an actuarial assessment performed by the DTF, the portion of long service leave taken as leave is unchanged at 38% and the average factor for the calculation of employer superannuation on-costs has increased from the 2022 rate (10.6%) to 11.1% to reflect the increase in the superannuation guarantee. These rates are used in the staff on-cost calculation. The net financial effect of the changes in the current financial year is an increase in the staff benefit expense of \$0.202 million. The estimated impact on future periods is impracticable to estimate as the long service leave liability is calculated using a number of assumptions.

19. Financial liabilities		
	2023	2022
	\$'000	\$'000
Current		
Lease liabilities	2,135	2,389
Total current financial liabilities	2,135	2,389
Non-current		
Lease liabilities	11,274	11,816
Total non-current financial liabilities	11,274	11,816
Total financial liabilities	13,409	14,205

Lease liabilities have been measured via discounting lease payments using either the interest rate implicit in the lease (where it is readily determined) or Treasury's incremental borrowing rate. There were no defaults or breaches on any of the above liabilities throughout the year. Borrowing costs associated with leasing activities were \$0.252 million (\$0.242 million).

Refer to note 28 for information on risk management.

Refer note 16 for details about the right of use assets (including depreciation).

19.1 Concessional lease arrangements

SAAS has no concessional lease arrangements.

19.2 Maturity analysis

A maturity analysis of lease liabilities based on undiscounted gross cash flows is reported in the table below:

	2023	2022
Lease Liabilities	\$'000	\$'000
1 to 3 years	4,353	4,584
3 to 5 years	3,232	4,052
5 to 10 years	2,543	2,969
More than 10 years	1,861	2,128
Total lease liabilities (undiscounted)	11,989	13,733
20. Staff benefits		
	2023	2022
Current	\$'000	\$'000
Accrued salaries and wages	3,155	1,879
Annual leave	38,978	32,579
Long service leave	4,040	3,590
Skills and experience retention leave	1,945	1,804
Other	2	8
Total current staff benefits	48,120	39,860
Non-current		
Long service leave	44,685	40,566
Total non-current staff benefits	44,685	40,566
Total staff benefits	92,805	80,426

Staff benefits accrue as a result of services provided up to the reporting date that remain unpaid. Long-term staff benefits are measured at present value and short-term staff benefits are measured at nominal amounts.

20.1 Salaries and wages, annual leave, skills and experience retention leave and sick leave

The liability for salary and wages is measured as the amount unpaid at the reporting date at remuneration rates current at reporting date.

The annual leave liability and the skills and experience retention leave liability are expected to be payable within 12 months and are measured at the undiscounted amount expected to be paid.

As a result of the actuarial assessment performed by DTF, the salary inflation rate has increased from the 2022 rate (1.5%) to 2.0% for annual leave and skills and experience retention leave liability. As a result, there is an increase in the staff benefits liability and staff benefit expense of \$0.165 million.

No provision has been made for sick leave, as all sick leave is non-vesting, and the average sick leave taken in future years by staff is estimated to be less than the annual entitlement for sick leave.

20.2 Long service leave

The liability for long service leave is measured as the present value of expected future payments to be made in respect of services provided by employees up to the end of the reporting period using the projected unit credit method.

AASB 119 Employee Benefits contains the calculation methodology for long service leave liability. The actuarial assessment performed by the DTF has provided a basis for the measurement of long service leave and is based on actuarial assumptions on expected future salary and wage levels, experience of employee departures and periods of service. These assumptions are based on employee data over SA Government entities and the health sector across government.

AASB 119 requires the use of the yield on long-term Commonwealth Government bonds as the discount rate in the measurement of the long service leave liability. The yield on long-term Commonwealth Government bonds has increased from 2022 (3.75%) to 4.0%. This increase in the bond yield, which is used as the rate to discount future long service leave cash flows, results in a decrease in the reported long service leave liability. The actuarial assessment performed by DTF increased the salary inflation rate from 2022 (2.5%) to 3.5% for long service leave liability resulting in an increase in the reported long service leave liability.

The net financial effect of the changes to actuarial assumptions is a decrease in the long service leave liability of \$0.924 million, payables (staff on-costs) of \$0.039 million and staff benefits expense of \$0.963 million. The impact on future periods is impracticable to estimate as the long service leave liability is calculated using a number of assumptions — a key assumption being the long-term discount rate.

20.3 Superannuation funds

A number of SAAS employees are members of the SA Ambulance Service Superannuation Scheme (the "Scheme"). These staff are eligible to receive a benefit from the Scheme. A benefit is payable on retirement, death, disablement or leaving SAAS in accordance with the Scheme's trust deed and rules. The Scheme provides lump sum benefits based on a combination of defined benefits which depend on years of service and final salary and accumulation benefits which depend on the accumulation of member and employer contributions adjusted for appropriate earnings and expenses. The liability for this Scheme has been determined via an actuarial valuation by Mercer Investment Nominees Limited using the projected unit credit method.

The expected payment to settle the obligation has been determined using national government bond market yields with terms and conditions that match, as closely as possible, to estimated cash outflows.

Actuarial gains and losses are recognised in other comprehensive income in the Statement of Comprehensive Income, in the period in which they occur. The superannuation expense comprising interest cost and other costs of the defined benefit plan is measured in accordance with AASB 119 and is recognised as and when contributions fall due.

The South Australian Superannuation Board was appointed Trustee of the Scheme effective 1 July 2006. The Scheme was closed to new members as at 30 June 2008. For those staff who are not members of the Scheme, SAAS pays contributions in accordance with the relevant award or contract of employment to other nominated Superannuation funds in compliance with the superannuation guarantee legislation. Contributions are charged as expenditure as they are made. Members are not required to make contributions to these funds.

The net assets arising from defined benefit obligations have been recognised in the Statement of Financial Position in accordance with AASB 119 and is held in SAAS.

Cash	100	10
Alternatives/Other	5	5
	10	9
Diversified Strategies Growth		
Diversified Strategies Income	8	. 8
Property	10	11
Fixed income	7	10
International equity	26	28
Australian equity	2023 25	202
		(30,00
Superanuation-defined benefit scheme Closing balance of defined benefit obligation	(20,053) (20,053)	(30,361 (30,361
Included in the Statement of Financial Position:	\$'000	\$'00
	2023	202
Net (asset)/liability arising from defined benefit obligations	(20,053)	(30,36)
air value of scheme assets	(283,988)	(296,214
respect of its defined benefit scheme is as follows: Present value of defined benefit obligations	263,935	265,85
The amount included in the Statement of Financial Position arising from SAAS's obligations in	\$'000	\$'00
	2023	202
Closing balance of scheme assets	283,988	296,21
Transfers in	71	14
Taxes, premiums and expenses paid	(2,249)	(1,239
Benefits paid	(30,489)	(15,303
Contributions by scheme participants	5,685 3,266	5,19 2,97
Actual return on scheme assets less Interest Income Contributions from the employer	1,962	(2,417
nterest Income	9,528	3,91
Opening balance of scheme assets	296,214	302,94
Reconciliation of fair value of scheme assets:	2023 \$'000	202: \$'00
Closing Deserted of defined Destrict Obligation	200,700	200,000
Closing balance of defined benefit obligation	263,935	265,853
Taxes, premiums and expenses paid	(2,249) 71	(1,239
Benefits paid	(30,489)	(15,303
Actuarial (gains)/losses	13,236	(29,615
Contributions by scheme participants	3,266	2,97
nterest cost	8,486	3,80
Current service cost	5,761	8,020
Reconciliation of the present value of the defined benefit obligation: Opening balance of defined benefit obligation	265,853	297,07
	\$'000	\$'00

In accordance with the revised AASB 119 the percentage invested in each asset class as at 30 June 2023 is adjusted to be comparable to 30 June 2022. This adjustment is made to align with the new approach where Diversified Strategies Growth and Diversified Strategies Income are identified as separate asset classes.

The actual return on scheme assets was \$11.490 million (\$1.49 million), a loss of \$11.274 million resulting from investment returns being significantly lower than previously assumed. Employer contributions of \$5.685 million are expected to be paid to the scheme for the year ending 30 June 2023. Expected employer contributions reflect the current 9.5% of salary contributions.

SA AMBULANCE SERVICE INC

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

For the year ended 30 June 2023

	2023	2022
Principal actuarial assumptions used (and expressed as weighted averages):	% pa	% pa
Discount rate (Defined benefit cost)	3.6	1.4
Expected rate of salary increase (Defined benefit cost)	2.5	2.5
Discount rate (Defined benefit obligation)	4.0	3.6
Expected rate of salary increase (Defined benefit obligation)	3.5	2.5
	2022	2022
Movement in net defined benefit liability	\$'000	\$'000
Net defined benefit liability at start of year	(30,361)	(5,869)
Defined benefit cost	4,719	7,905
Remeasurements	11,274	(27,198)
Employer contributions	(5,685)	(5,199)
Net defined liability at end of year	(20,053)	(30,361)

The net financial effect of the changes in the discount rate in the current year is a decrease in the superannuation – defined benefits scheme and other comprehensive income expense loss of \$4.554 million. The impact on future periods is impracticable to estimate as the superannuation – defined benefits scheme is calculated using a number of assumptions – a key assumption being the long-term discount rate.

Sensitivity analysis

The defined benefit obligation as at 30 June 2023 under several scenarios is presented below. Scenarios A and B relate to discount rate sensitivity. Scenarios C and D relate to salary increase rate sensitivity.

Scenario A: 0.5% p.a. lower discount rate assumption

Scenario B: 0.5% p.a. higher discount rate assumption

Scenario C: 0.5% p.a. lower salary increase rate assumption

Scenario D: 0.5% p.a. higher salary increase rate assumption

	Base Case	Scenario A	Scenario B	Scenario C	Scenario D
		-0.5% pa discount rate	+0.5% pa discount rate	-0.5% pa salary increase rate	+0.5% pa salary increase rate
Discount Rate	4.0%	3.5%	4.5%	4.0%	4.0%
Salary increase rate	3.5%	3.5%	3.5%	3.0%	4.0%
Defined benefit obligation (\$'000)	263,935	270,173	258,892	259,575	269,270

Description of the regulatory framework

The scheme operates in accordance with its Trust Deed. The scheme is considered to be an exempt public sector scheme.

Description of other entities' responsibilities for the governance of the Scheme

The scheme's trustee (South Australian Superannuation Board) is responsible for the governance of the scheme. The trustee has a legal obligation to act solely in the best interests of scheme beneficiaries. The trustee has the following roles:

- administration of the scheme and payment to the beneficiaries from scheme assets when required in accordance with the scheme rules;
- · management and investment of the scheme assets; and
- compliance with superannuation law and other applicable regulations.

Description of risks

There are a number of risks to which the Scheme exposes the employer. The more significant risks relating to the defined benefits are:

Investment risk

The risk that investment returns will be lower than assumed and the employer will need to increase contributions to offset this shortfall.

Salary growth risk

The risk that wages or salaries (on which future benefit amounts will be based) will rise more rapidly than assumed, increasing defined benefit amounts and thereby requiring additional employer contributions.

Legislative risk

The risk that legislative changes could be made which increase the cost of providing the defined benefits.

The scheme assets are invested in the Funds SA Balanced Investment option. The assets are diversified within this investment option and therefore the Scheme has no significant concentration of investment risk.

Funding arrangements

The financing objective adopted at the 30 June 2020 actuarial investigation of the scheme in a report dated 20 April 2021, is to maintain the value of the scheme's assets at least equal to:

- 100% of accumulation account balances, plus
- 105% of Defined Benefit Vested Benefits.

In that valuation, it was recommended that the employer contribute to the scheme as follows:

- Defined Benefit members:
 - 12.00% of salary for all defined benefit members until 30 June 2021, then
 - 9.50% of salary for all defined benefit members after 1 July 2021, plus
 - Any additional employer contributions agreed between the employer and a member.

Accumulation members:

- 9.50% of ordinary time earnings from 1 July 2020 to 30 June 2021, increasing in line with future Superannuation Guarantee rates from 1 July 2021, plus
- Any additional employer contributions agreed between the employer and a member.

Maturity profile of defined benefit obligation

The weighted average duration of the defined benefit obligation as at 30 June 2023 is 7 years.

21. Provisions

21.1 Workers Compensation

Provisions consist of only workers compensation provision.

Reconciliation of workers compensation (statutory and non-statutory)

Carrying amount at the end of the period	31,466	41,874
Increase resulting from re-measurement or settlement without cost		8,028
Reductions arising from payments/other sacrifices of future economic benefits	(871)	(1,702)
Increase/(decrease) in provisions recognised	(9,537)	-
Carrying amount at the beginning of the period	41,874	35,548
	\$'000	\$'000
	2023	2022

Total workers compensation contains current provision of \$6.710 million (\$6.267 million) and non-current provision of \$24.756 million (\$35.607 million).

Workers compensation provision (statutory and additional compensation schemes)

SAAS is an exempt employer under the *Return to Work Act 2014*. Under a scheme arrangement, SAAS is responsible for the management of workers rehabilitation and compensation and is directly responsible for meeting the cost of workers' compensation claims and the implementation and funding of preventive programs.

Accordingly, a liability has been reported to reflect unsettled workers compensation claims (statutory and additional compensation schemes).

The workers compensation provision is based on an actuarial estimate of the outstanding liability as at 30 June 2023 provided by a consulting actuary engaged through the Office of the Commissioner for Public Sector Employment.

The additional compensation provision provides continuing benefits to workers who have suffered eligible work-related injuries and whose entitlements have ceased under the statutory workers compensation scheme. Eligible injuries are non-serious injuries sustained in circumstances which involved, or appeared to involve, the commission of a criminal offence, or which arose from a dangerous situation. There is a significant degree of uncertainty associated with estimating future claim and expense payments, and also around the timing of future payments due to the variety of factors involved. The liability is impacted by agency claim experience relative to other agencies, average claim sizes and other economic and actuarial assumptions.

22. Contract liabilities and other liabilities		
	2023	2022
Current	\$'000	\$'000
Unclaimed monies	8	-
Unearned revenue	95	556
Contract liabilities	3,638	3,760
Other	(23)	5
Total current contract liabilities and other liabilities	3,718	4,321
The Land of the Little of the Land	2 710	4 221
Total contract liabilities and other liabilities	3,718	4,321

Revenue relating to maintenance services for call direct and ambulance cover is recognised over time although the customer pays up front in full for these services. A contract liability is recognised for revenue relating to ambulance cover at the time of the initial sales transaction and is released over the service period. All performance obligations from these existing contracts (deferred service income) will be satisfied during the next reporting period and accordingly all amounts will be recognised as revenue.

23. Cash flow reconciliation Reconsiliation of each and each equivalents at the end of the reporting period.	2023	2022
Reconciliation of cash and cash equivalents at the end of the reporting period:	\$'000	\$'000
Cash and cash equivalents disclosed in the Statement of Financial Position	21,831	20,814
Cash as per Statement of Financial Position	21,831	20,814
Balance as per Statement of Cash Flows	21,831	20,814
Reconciliation of net cash provided by operating activities to net result:		
Net cash provided by (used in) operating activities	18,077	23,722
Add/less non-cash items		
Capital revenues	22,270	350
Depreciation and amortisation expense of non-current assets	(15,851)	(14,613)
Gain/(loss) on sale or disposal of non-current assets	845	271
Gain/(loss) on valuation of defined benefits	11,274	(27,198)
Resources received free of charge	-	113
Movement in assets and liabilities		
Increase/(decrease) in contract assets	838	(11,343)
Increase/(decrease) in receivables	(7,328)	32,627
Increase/(decrease) in inventories	104	164
Increase/(decrease) in other current assets	9	(5)
(Increase)/decrease in staff benefits	(12,379)	4,848
(Increase)/decrease in payables and provisions	15,087	(9,268)
(Increase)/decrease in other liabilities	603	(705)
Net result	33,549	(1,037)

Total cash outflows for leases is \$2.928 million (\$2.812) million.

24. Unrecognised contractual commitments

Commitments include operating, capital and outsourcing arrangements arising from contractual or statutory sources, and are disclosed at their nominal value.

24.1 Contractual commitments to acquire property, plant and equipment

Total capital commitments	3,233	11,998
Within one year	3,233	11,998
	\$'000	\$'000
	2023	2022

SAAS's capital commitments are for plant and equipment ordered but not received and capital works.

SA AMBULANCE SERVICE INC

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

For the year ended 30 June 2023

24.2 Other contractual commitments

	JJ2
	332
	3,653
	\$'000
	2022
13	23

SAAS expenditure commitments are for agreements for goods and services ordered but not received.

25. Contingent assets and liabilities

Contingent assets and contingent liabilities are not recognised in the Statement of Financial Position, but are disclosed within this note and, if quantifiable are measured at nominal value.

25.1 Contingent Assets

SAAS is not aware of any contingent assets.

25.2 Contingent Liabilities

SAAS is not aware of any contingent liabilities.

26. Events after balance date

SAAS is not aware of any material events occurring between the end of the reporting period and when the financial statements were authorised.

27. Impact of Standards and Statements not yet implemented

Australian Accounting Standards and Interpretations not yet effective have not been adopted by SAAS for the reporting period ended 30 June 2023, except for AASB 2021-2 which was adopted from 1 July 2021.

AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities will apply from 1 July 2024. Given the complexity and level of judgement required in applying AASB 13 and the new amending standard, together with the need to liaise with valuers, SAAS has not yet determined the impact.

SAAS does not expect any other standards issued but not yet effective to have a material impact on the financial statements.

28. Financial instruments/financial risk management

28.1 Financial risk management

Risk management is managed internally at SAAS. Risk management policies are in accordance with the Risk Management Policy Statement issued by the Premier and Treasurer and the principles established in the Australian Standard Risk Management Principles and Guidelines.

SAAS's exposure to financial risk (liquidity risk, credit risk and market risk) is low due to the nature of the financial instruments held.

Liquidity Risk

SAAS is funded principally by the SA Government via the Department. The Department works with DTF to determine the cash flows associated with the SA Government approved program of work and to ensure funding is provided through SA Government budgetary processes to meet the expected cash flows. Refer to notes 1.4, 18 and 19 for further information.

Credit risk

SAAS has policies and procedures in place to ensure that transactions occur with customers with appropriate credit history. SAAS has minimal concentration of risk. No collateral is held as security and no credit enhancements relate to financial assets held by the SAAS. Refer to notes 12 for further information.

Market risk

SAAS does not engage in high risk hedging for its financial assets. Exposure to interest rate risk may arise through interest bearing liabilities. There is no exposure to foreign currency or other price risks.

There have been no changes in risk exposure since the last reporting period.

28.2 Categorisation of financial instruments

Details of the significant accounting policies and methods adopted including the criteria for recognition, the basis of measurement, and the basis on which income and expenses are recognised with respect to each class of financial asset, financial liability and equity instrument are disclosed in the respective financial asset / financial liability note.

The carrying amounts of each of the following categories of financial assets and liabilities: financial assets measured at amortised cost; financial assets measured at fair value through profit or loss and financial liabilities measured at amortised cost are detailed below. All of the resulting fair value estimates are included in Level 2 as all significant inputs required are observable.

Financial assets and financial liabilities are measured at amortised cost and carrying amount/fair values throughout the statements. Amounts relating to statutory receivables and payables (e.g. Commonwealth taxes; Auditor-General's Department audit fees etc.) and prepayments are excluded as they are not financial assets or liabilities. Receivables and Payables at amortised cost are \$28.755 million and \$5.747 million respectively.

28.3 Credit risk exposure and impairment of financial assets

Loss allowances for receivables are measured at an amount equal to lifetime expected credit loss using the simplified approach in AASB 9. Loss allowances for contract assets are measured at an amount equal to an expected credit loss using a 12 month method.

An allowance matrix is used to measure the expected credit loss of receivables from non-government debtors. The expected credit loss of government debtors is considered to be nil based on the external credit ratings and nature of the counterparties. Impairment losses are presented as net impairment losses within net result, subsequent recoveries of amounts previously written off are credited against the same line item.

The carrying amount of receivables approximates net fair value due to being receivable on demand. Receivables are written off when there is no reasonable expectation of recovery and not subject to enforcement activity. Indicators that there is no reasonable expectation of recovery include the failure of a debtor to enter into a payment plan with SAAS.

To measure the expected credit loss, receivables are grouped based on shared risk characteristics and the days past. When estimating the expected credit loss, SAAS considers reasonable and supportive information that is relevant and available without undue cost and effort. This includes quantitative and qualitative information and analysis based on SAAS's historical experience and informed credit assessment including forward-looking information.

The assessment of the correlation between historical observed default rates, forecast economic conditions and expected credit losses is a significant estimate. SAAS's historical credit loss experience and forecast of economic conditions may not be representative of customers' actual default in the future.

Loss rates are calculated based on the probability of a receivable progressing through stages to write off based on the common risk characteristics of the transaction and debtor. The following table provides information about the credit risk exposure and expected credit loss for non-government debtors:

	30 June 2023			30	June 2022	
	Expected credit loss rate(s)	Gross carrying amount \$'000	Expected credit losses \$'000	Expected credit loss rate(s)	Gross carrying amount \$'000	Expected credit losses \$'000
Days past due						
Current	0.5-25.2%	18,773	8,052	0.6-24.6%	17,163	7,687
<30 days	1.0-28.3%	7,747	2,159	1.2-27.7%	7,968	2,203
31-60 days	2.3-48.2%	3,445	1,659	2.7-48.1%	3,270	1,571
61-90 days	3.7-62.3%	2,872	1,776	4.2-62.2%	3,370	2,090
91-120 days	4.7-69.1%	2,248	1,467	5.3-69.0%	2,517	1,737
121-180 days	6.5-73.9%	1,948	1,437	7.4-74.5%	1,942	1,426
181-360 days	11.1-77.7%	14,528	11,248	11.2-78.4%	12,755	10,962
361-540 days	31.6-95.6%	6,712	6,415	31.7-97.1%	2,638	2,483
>540 days	43.2-100%	823	690	49.6-100%	1,132	1,063
Total		59,096	34,903		52,755	31,222

29. Significant transactions with government related entities

SAAS is controlled by the SA Government.

Related parties of SAAS include all key management personnel and their close family members; all Cabinet Ministers and their close family members; and all public authorities that are controlled and consolidated into the whole of government financial statements and other interests of the Government.

Significant transactions with the SA Government are identifiable throughout this financial report. SAAS received funding from the SA Government via the Department (note 2), and incurred expenditure via the Department for medical, surgical and laboratory supplies, computing and insurance (note 8). SAAS incurred expenditure with the Attorney General's Department for Medstar patient transport (MAC Rescue Helicopter) of \$6.097 million (\$5.631 million) and for the SA Government Radio Network of \$1.996 million (\$1.947 million).

30. Board and committee members

Members of boards/committees that served for all or part of the financial year, and were entitled to receive income from membership in accordance with APS 124.B were:

Government

	cirproyee	
Board/Committee name:	members	Other members
Assurance and Risk Committee	-	Beilby J Professor (Chair), Deally Y, Mcllroy A (appointed 15/03/2023), Thompson K(Chair) (end date 01/10/2022)
Clinical Governance Committee	11	Beilby J Professor, Hibbert P, Squirrell D (end date 16/11/2022), Marshall J
Consumer and Community Advisory Committee	1	Ashley I, Caldwell B, Chester M, Cook C, Earle-Bandaralage L, Kirk P, Marshall J, McDonald B (end date 12/08/2022), Mercer K, Pietsch A, Pilkington I, Saunders C, Squirrell D (end date 16/11/2022), Vega L, Whiteway L, Burgess A
Finance Committee	•	Murray R, Mcllroy A (appointed 15/03/2023)
ICT Governance Committee	-	Deally Y
NSQHS Steering Committee	-	Kirk P
Service Delivery Committee	•	Braund S

Refer to note 7.2 for remuneration of board and committee members.